

TOWN OF JENA PUBLIC AWARENESS PROGRAM
STAKEHOLDER QUESTIONNAIRE

Area Residents, Businesses and Gas Customers:

Date: _____

Please help us improve our public awareness efforts by completing this survey and returning it with your next payment.

Which of the following best describes you:

Customer Non-Customer Public Official Emergency Responder Excavator/Contractor

1. Do you have natural gas service in your home? Yes No
2. Do you know the name of your local gas company? Yes No
3. Have you seen or heard any information from the Town of Jena Gas Department in the past year?
 Yes No
4. Which number would you call in case of a gas emergency?
 Town Hall: 992-2148 Fire Department: 992-6931 Emergency: 911
 All of these numbers can be used to get assistance in a gas emergency.
5. Are you aware of the 811 numbers to call before you dig or LA-One Call Center, which provides the public a free resource for locating and marking underground utilities prior to digging near a buried gas pipeline? 1-800-272-3020 Yes No
6. What does natural gas smell like with odorant added?
 Rotten Eggs Odorless Fresh Cut Grass Chlorine
7. If you smelled natural gas inside your home would you call the gas company or 911 from your home or from a neighbor's phone? My Home Neighbors Home
8. Have you read about natural gas safety in the newspaper or heard information about natural gas safety on your local radio station? Radio Newspaper Never heard of it
9. Do you know how to recognize a pipeline location or right-of-way? Yes No
10. Would you know what to do if you witnessed someone acting suspiciously around a pipeline or pipeline facility? Yes No
11. Overall do you think the local gas company has provided you with adequate information regarding natural gas safety? Yes No
12. Overall do you think the local gas company has an adequate public awareness program?
 Yes No